

# Kent Parent Partnership Service








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*Free, independent, confidential and impartial advice and support*

## MENU OF SERVICES

Kent Parent Partnership Service (KPPS) is a statutory service operating at arms-length to the Local Authority. KPPS aims to empower parents\* of children\* with Special Educational Needs and disabled children to be fully involved in their child's education and development.

For further information please visit our website: [www.kenttrustweb.org.uk/pwp](http://www.kenttrustweb.org.uk/pwp).

 <p><b>Helpline</b> 01622 755515</p>	<p>The Helpline and Information Service provide advice and support to parents by the phone, e-mail or face-to-face. The Helpline Officers are available to support parents to complete paperwork, explain Local Authority processes or prepare for meetings. KPPS team members and volunteers can also support parents at meetings. Face-to-face meetings can be held in places where parents feel comfortable.</p>
 <p><b>Information</b></p>	<p>KPPS has a large resource library that parents can access. It also provides information about local and national support groups. All information is available in a variety of different formats.</p>
 <p><b>Training</b></p>	<p>KPPS runs training workshops for parents, schools, services and voluntary organisations in Communication Skills, Parental Involvement, SEN Processes, and Parent Participation. Bespoke training is available on request.</p>
 <p><b>Consultation</b></p>	<p>KPPS undertakes a number of consultations on behalf of the Local Authority. The aim is to improve and develop services in line with the needs of parents and children and young people. KPPS has its own Steering Group and Parent and Young Peoples Advisory Groups to inform its own service development.</p>
 <p><b>Mediation</b></p>	<p>KPPS has a team of trained mediators who help parents, schools and the Local Authority work together to overcome any difficulties. Development Officers can act as neutral facilitators in informal mediation-style meetings (see separate leaflet).</p>
 <p><b>Kent Parent Participation Network</b></p>	<p>As part of the Aiming High for Disabled Children Programme KPPS are involved in supporting Kent Parents Participation Network (KPPN). KPPN is a virtual network of parents and support groups working with and for disabled children and young people in Kent. KPPN aims to actively involve parents in planning local services.</p>
<p><b>Informing and Influencing Local Policy and Practice</b></p>	<p>KPPS is represented on a range of planning and policy groups and facilitates the involvement of parents in policy and practice development. The Service works closely with Districts. Each KPPS Development Officer is linked to a number of Districts.</p>
 <p><b>Development Activities</b></p>	<p>KPPS works strategically with schools, Districts and the Local Authority to promote parental involvement. The range of activities includes supporting schools, and self-evaluation. The overall aim is to support the development of effective communication and participation.</p>

\*parents includes all those adults with parental responsibility  
\*children and young people aged 0-19